



Top BES Adjustments For Running Freeance Mobile Software.

1. For users performing installation of the Freeance Mobile applications using the BlackBerry Desktop Manager, permission to use this installation method will be necessary.
2. Installation of the Freeance Mobile applications can be pushed out to the BlackBerry devices through a BES.
3. The Freeance Mobile applications will require the necessary BlackBerry MDS data transport service books to be sent to the BlackBerry devices.
4. The Freeance Mobile MapViewer application will require HTTP connectivity to the Freeance Server, and the ArcIMS / ArcGIS Servers.
5. The Freeance Mobile GPSCollector and Search applications will require HTTP connectivity to the Freeance Server only.
6. For the Freeance MapViewer Mobile application, some graphic intensive map images may be larger than the BES default permitted HTTP transfer size. It is recommended that the BES' Flow Control -> Maximum KB/Connection setting be increased from the 128KB default to a higher file size, such as 1024KB.
7. In situations where connections from the BlackBerry device to the back-end server report timeout issues, the BES' HTTP Connection Timeout setting can be increased.
8. For the Freeance Mobile GPSCollector and MapViewer applications, use of an external Bluetooth GPS device will be required for BlackBerry's without built in GPS.

TDC Support group is available to help with questions, comments or online setup.
Please do not hesitate to call.

866-832-4768 ext 1

support.freeance.com